

Many organisations in the NHS such as Hospitals, GPs, Dentists, Opticians, and Community Pharmacists provide healthcare services



The people providing these services aim to provide you with the highest quality care. To do this they must keep records about your healthcare and any treatment they provide you.

They take their responsibility to look after your information very seriously. NHS Wales staff have a legal duty to keep your information confidential, accurate and secure at all times, and are trained to handle your information correctly and to protect your privacy.

There may be a need to share your information with people and organisations within the NHS who are responsible for providing you with treatment and care. For example, your dentist could share your information with a consultant in a hospital, so that they can provide you with further treatment or a hospital pharmacist may access your GP record in order to review your current medication. This is to ensure patients receive the most appropriate, up to date and cost effective treatments.

Sometimes members of a care team, which may include people from organisations such as health, social care, or other care organisations, may need to share your information within the team to provide your care.

There may be occasions where we are required to use or share your information to help us plan our services for patients and check how well we are doing when we provide you with treatment and care.

We will only share the minimum information needed at that time and only where the law allows us to share it. We will never sell your personal information.

Leaflets are available which give you more details about how we manage your information and the rights you have in respect of the personal information that we hold about you.

Please ask a member of staff for a copy or visit the NHS Direct Wales website:
www.nhsdirect.wales.nhs.uk/lifestylewellbeing/yourinfoyourrights

